



MD. SALMAN HOSSAIN

B. Sc. in CSE

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<https://salman.mustafijn.com>

Location: Gulshan 2, Dhaka, Bangladesh

PRESENT ADDRESS

Village: Sahajadpur A/28 P/
O : Gulshan 2 P/S : Gulshan 2
District: Dhaka-1212

PRESENT ADDRESS

Village: Bashail
P/O P/S
: Bashail : Agailjhara
District: Barisal

SOCIAL MEDIA



<https://www.linkedin.com/in/salman-a-rahman-b968a1214>



<https://x.com/SalmanR49134280>

LANGUAGE

Bangla: First Language

English: Beginner

SUMMARY

IT professional with hands-on experience in IT support, hardware and software troubleshooting, operating system and application installation, and basic networking. Currently working as an IT Assistant at Manarat International University since January 2021. Experienced in computer hardware, printers and scanners, Windows and Linux setup, LAN, TCP/IP, IP configuration, internet cabling, cable testing, application support, and technical problem solving.

EDUCATION

- 2021 – 2025
Manarat International University
Bachelor of Science in Computer Science and Engineering
GPA: 3.13 / 4.00
- 2016 – 2020
National Polytechnic Institute
Diploma in Engineering
Computer Science
GPA: 3.66 / 4.00
- 2016
Bashail Secondary School
Secondary School Certificate
GPA: 3.44 / 5.00

TECHNICAL SKILLS

- IT Support
- Technical Support
- Desktop Support
- User Support
- Application Support
- Problem Solving
- Computer Hardware
- Hardware Installation & Configuration
- Software Installation & Configuration
- Operating System Setup
- Printer & Scanner Support
- LAN WAN TCP/IP
- IP Configuration
- Internet Cabling
- Cable Testing
- Basic Networking
- Windows Linux
- WordPress
- MIU Portal
- ESET Security
- Gmail , G-Suite
- Google Classroom

COURSES

Feb 2024

Skills Development – Workshop
Manarat International University

Mar 2023

Cybersecurity for Everyone
Google on Coursera

Aug 2023

Web Development
Pondit, Azampur, Uttara

EXPERIENCE

IT Assistant

January 2021 – Present

Manarat International University

- Install and configure computer hardware, operating systems, and applications.
- Provide IT and technical support to personnel and resolve computer-related issues.
- Troubleshoot hardware and software problems and provide technical problem-solving support.
- Support computer hardware, printers, scanners, and other IT peripherals.
- Perform basic network and connectivity support, including LAN, TCP/IP, IP configuration, internet cabling, and cable testing.
- Set up and support Windows and Linux operating systems.
- Provide application and user support for MIU Portal, WordPress, ESET Security, Gmail, Google Classroom, and G-Suite.
- Identify minor internal software problems, report issues, and escalate complex problems to the IT Manager.
- Maintain service book records, including in-out records, and provide technical support.
- Prepare, organize, and coordinate IT support for seminars, conferences, and other events.
- Monitor IT equipment levels and anticipate future requirements, including ordering equipment when needed.

PERSONAL INFORMATION

Name : Md. Salman Hossain

Date of birth : 13 October, 1998

Blood group : B(+ve)

Religion : Islam

REFERENCE

Mr. Md. Zahural Haque

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Md. Mustafijur Rahman

System Engineer

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